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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

(N.E.)

Applicant: Robert Lee Thompson
Serial No: 09/965,136
Filed: September 27, 2001
For: SYSTEM AND METHOD FOR OBTAINING AND UTILIZING
MAINTENANCE INFORMATION
Examiner: V. Bali
Conf. No.: 1815
Art Unit: 2623

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The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Commissioner for Patents, Alexandria, VA 22313-1450, on September 8, 2003.

Janine Michalski
Janine Michalski

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE AND PRELIMINARY AMENDMENT

Sir:

In response to the Office Action mailed May 7, 2003, and pursuant to the Request for Continued Examination filed herewith, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this Response.

Remarks begin on page 6 of this Response.